



Arizona Self-Insurer's Association

May 21, 2026

# Agenda

## 2026 Educational Workshop

07:30am -  
08:30am

### Registration/Breakfast

08:30am -  
09:30am

### Workers Compensation 101

Dawn Chambers, Sr. Claims Consultant  
AON

09:30am -  
10:15am

### Medical Terminology

Tania Scott, District Manager  
Andrea Lessner, Nurse Case Manager  
Alison McDonald, Nurse Case Manager  
Paradigm Complex Care Solutions

10:15am -  
10:30am

### Break

10:30am -  
11:30am

### Compensability Issues

Anthony Acosta, WC Claims Manager, Berkley Risk  
Susan Strickler, WC Claims Manager, ACIP

11:30am -  
12:30pm

### Lunch

12:30pm -  
01:30pm

### Claims Best Practices

Dawn Chambers, Sr. Claims Consultant  
AON

01:30pm -  
02:30pm

### Hand Injuries in the WC Space

Dr. Ryan Odgers, MD  
OrthoArizona

02:30pm -  
02:45pm

### Break

02:45pm -  
03:45pm

### RoundTable (Scenarios and Questions)

Susan Strickler, WC Claims Manager, ACIP

03:45pm -  
04:00pm

### Questions and Raffle Prizes

04:00pm -  
05:30pm

### Hosted Reception





Arizona Self-Insurer's Association

May 22, 2026

# Agenda

## 2026 Educational Workshop

07:30am -  
08:30am

### Registration/Breakfast

08:30am -  
09:30am

### Bad Faith and Legal Pitfalls

Taylor Leonard, Attorney  
Ruegsegger Simons & Sern, LLC

09:30am -  
10:15am

### Industrial Commission Update

Ruby Tate, Claims Manager  
Industrial Commission of Arizona

10:15am -  
10:30am

### Break

10:30am -  
11:30am

### Bill Review Basics

Amaro Ngo, President/COO, Definiti  
Susan Strickler, WC Claims Manager, ACIP

11:30am -  
12:30pm

### Lunch

12:30pm -  
01:30pm

### Stress Claims

Dr. Joel Parker, MD  
Biltmore Psychiatric Group, PLLC

01:30pm -  
02:30pm

### Medicare Set Asides/Issues

Annie Davidson, Attorney - Sr. Vice President  
Sanderson Firm

02:30pm -  
02:45pm

### Break

02:45pm -  
03:45pm

### Legal Update

David Lundmark, Attorney  
Lundmark, Barberich, La Mont & Puig, P.C.

03:45pm -  
04:15pm

### Questions and Raffle Prizes

**LOCATION:**

**BMO Tower -  
Concourse Level  
1850 N. Central Ave  
Phoenix, AZ 85004**