

# Bridging the Gap

CEU's:

- \* 1.5 hours CCM
- \* 2 hrs Nurses & Producer/Agent



Agenda: 11-09-23

7:30 a.m.–8:00 a.m.

**Registration/Breakfast**

8:30 a.m.–8:35 a.m.

**President's Remarks**

Dawn Chambers, Amerisure

8:35 a.m.–8:45 a.m.

**Legislation Update**

Russell Smoldon, B3 Strategies

8:45 a.m.–9:35 a.m.

**Artificial Intelligence & Claims Management**

Tyler Jones, Clara Analytics

9:35 a.m.–10:00 a.m.

**BREAK**

10:00 a.m.–10:45 a.m.

**A Consultative Approach for Insurance Needs**

Christine Lawson, Willis Towers Watson

Micah Rogers, LeBaron & Carroll

Moderator: Susan Strickler, Arizona Counties Ins. Pool

10:45 a.m.–11:30 a.m.

**Recruitment and Retention in Today's Market**

Angela Gruevski, Carvana

Rich North, Aston Carter

Walter Sabin, Vensure

Jami Sinick, Banner Health

11:30 a.m.–12:30 p.m.

**LUNCH**

12:30 p.m.–1:30 p.m.

**Keynote Speaker:**

**Kimberly Yee**

State Treasurer of Arizona



1:30 p.m.–2:20 p.m.

**Coaching the Injured Workers' Mindset**

With Members of Optimized Outcome Solutions:

Douglas Amend

Blair Singer

Harvey Warren

Moderator: Brain Allen

2:20 p.m.–2:35 p.m.

**BREAK**

2:35 p.m.–3:25 p.m.

**Arizona Workers' Compensation Legal Updates**

Chris Norton, Norton & Brozina PC

Brian Weekley, Snow, Carpio & Weekley PLC

Gaetano Testini, Director of AZ Industrial Commission

3:25 p.m.–3:45 p.m.

**Prizes**

3:45 p.m.–5:00 p.m.

**Reception**



**Thank you**  
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**BRONZE:**



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